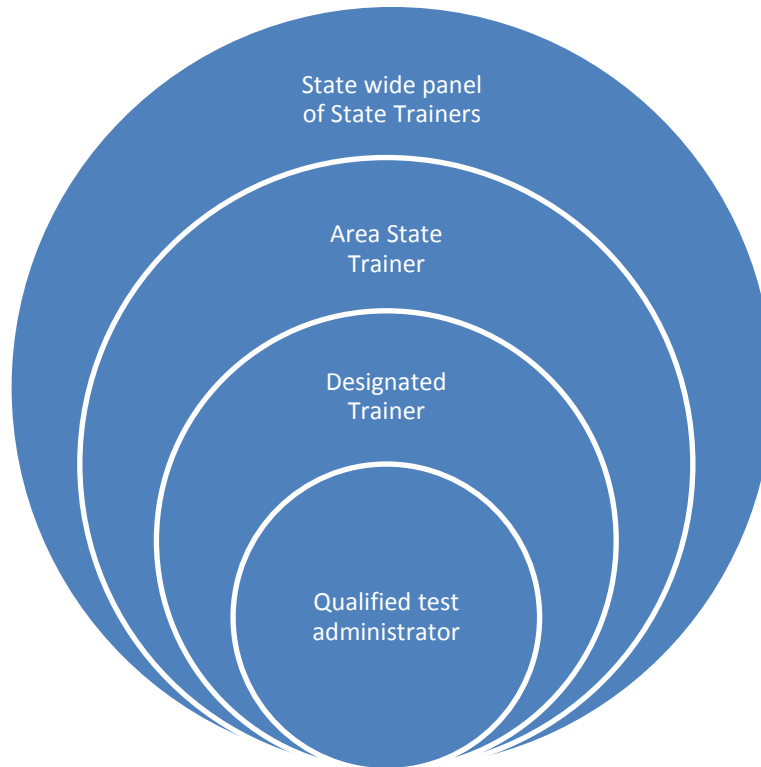


MOCABI TEAM INFORMATION STRUCTURE



Qualified test administrators will have questions that he/she will be unable to resolve independently. Administrators may have questions about scoring criteria that cannot be resolved by the designated trainer. In such cases, the above hierarchy model will be used. The above chain of command will always be utilized when a decision to score a functional limitation in a category is not supported by at least 1 no in that section.

Protocol:

The administrators will call the designated trainer with questions; the trainers will then call the State Trainer covering that particular region. The State Trainer will meet with the remaining 5 State Trainers to make a decision. The group will respond with a decision in writing to the designated trainer within 3 business days. A catalogue of questions will be stored for future reference.

Appeal:

If the designated trainer or administrator wishes to appeal the decision of the team, they may contact the State Trainer covering that particular region.